

QUESTIONS & ANSWERS

CITY OF BELLE ISLE, FL SOLID WASTE COMMITTEE

- 1. I put out my yard waste on Monday in plastic bags. Why isn't it going to be picked up until Tuesday?** The Yard Waste Section of the landfill will not take yard waste that is in plastic bags because bags contaminate the area; therefore, if in bags it will be picked up as trash the next day. (See #5 below).
- 2. Why can't I use my green container for yard waste or regular garbage?** The green bins are used for recycling only. If there is debris still in the can, it could contaminate the recycling load. Use a regular garbage container for yard waste.
- 3. I put out my trash and it wasn't taken! Why?** All of JJ's trucks are equipped with **GPS and video** so if there are complaints, the City and JJ's will "roll the tape" to determine why it wasn't taken. Here are a few examples;



It's in the recycling container (not recyclable); and it weighed too much.



This was rejected because non-recyclable items were mixed in (terracotta pots, hard plastic, plastic bags). Please see the label of recyclables and non-recyclables that is on the yellow lid.



This was rejected because it was not tied in bundles & it exceeded 4 feet in length.



This was rejected because it was not bundled.

- 4. I had tree contractors trim or remove my tree and they put the branches out by the curb. Why wasn't it picked up on Monday?** First, use a licensed tree contractor. All tree contractors are required to take away their waste. If they do not, then the hauler will charge the resident for a special haul.
- 5. What are the "put out" requirements?** The City has certain requirements in the contract for how waste is to be put out curbside. The contractual requirements are;

REGULAR TRASH

Acceptable Solid Waste contained in bags and cans. Bags shall have a capacity of thirty-five (35) gallons and its contents **shall not exceed fifty (50) pounds**. Acceptable solid waste is anything but waste that needs special handling like sludge or other hazardous liquid, untreated Medical Waste, Dead Animals, domestic sewage, or solid or dissolved material in irrigation return flows, or industrial discharges subject to regulation by permit.

YARD WASTE

Yard debris contained in bag approved by the Orange County Processing Facility, specifically designed to store Yard Waste. **Plastic bags commonly used for trash are not approved by the Facility.** Yard trimmings contained in a can owned by the Customer Total weight of a bag (or can) and its contents **shall not exceed fifty (50) pounds. Bundles shall be securely tied together forming a package that may be easily handled, not to exceed four (4) feet in length or fifty (50)lbs. in weight.**

RECYCLING

Materials accepted by the Materials Recovery Facility at the landfill. These are identified by the label on the top of the green and yellow container.

NEW PROCESS: It seems that many residents are aware that the recycle containers if contaminated on Wednesday will be picked up on Friday. Therefore some residents are just filling the recycle containers with all types of waste. If your recycle container has contained contaminated materials 3 times, then your container will be removed. The contractor will leave a hanger on your container.

BULK WASTE

Bulk waste is materials not easily contained in a Bag or Can such as White Goods, furniture, carpet, and fencing. Bulk waste is limited to one large item or approximately 2 cubic feet (the size of the truck 'Hopper'). Refrigerators need to have the refrigerant (Freon Gas) **emptied by a certified person, a sticker will then be fixed to the item before it can be taken.** Any bulk that is larger than what is described here, you will have to call the Waste Hauler and make special arrangements for pickup. This may also incur an additional charge.

If the residents do not comply with the requirements above, it is considered "unacceptable" and the contractor is not required to take it until it meets the requirements above.

6. What is considered an “Unacceptable Set-out”?

A Set-out for Collection that does not comply with the requirements in #5. Contractor may designate a Set-out as an Unacceptable Set-out if it does not comply with #5 above and the Contractor is not required to take it. In the future, the Contractor will provide an Unacceptable Set-out Notice to the Customer stating the reason the Set-out was designated as an Unaccepted Set-out. See *Example of NOTICE*.

7. The prior waste hauler took everything. Why doesn't JJ's?

Actually, they didn't. And if they did, they charged the City or residents extra.

8. Who can I call with comments, suggestions, or for more information?

Call City Hall at 407-851-7730 first because the City keeps a log of all complaints that we go over with JJs. If we cannot answer your questions, then we will refer you to JJ's directly.

9. What is the Solid Waste & Recycling Committee? The Committee is a group of seven (7) citizens appointed by the City Council to get feed-back from the community concerning the solid waste and recycling program, and to establish and maintain a comprehensive program for solid waste handling, and solid waste recovery and/or recycling.

10. Who is on the Solid Waste and Recycling Committee?

Chair: Richard Weinsier
Vice-Chair: Clay Van Camp
Secretary: David Baggs
Member: Greg Gent Member: Frank Noge
Member: Vacant Member: Kate Durni

11. When does the Solid Waste and Recycling Committee meet? All meetings are open to the public and held on the 2nd Thursday of each month at City Hall.

12. How do I get on the Committee? You can send an email expressing your interest to the City Clerk at yquiceno@belleislefl.gov

13. Why did we switch from Republic?

The contract with Republic ended and the City is required by law to re-bid the contract. An open bid for the service was advertised (twice) and JJ's Waste and Recycling was awarded the 5-year contract.

14. Why do they take a Lay-Z-Boy chair and a mattress that takes 2 men to lift but they won't take yard waste unless I tie it with a string? Tying the yard waste up is a city requirement so loose yard debris doesn't blow around or is scattered when picking up loose debris.

16. How do I dispose of electronics? At some time in the future, the city will have a community electronic day as we did a few years ago. Until then, please use this link for information on electronics.

How to dispose of household hazardous waste, electronics, medications & freon: <https://www.ocfl.net/WaterGarbageRecycling/HouseholdHazardousWaste.aspx#.XnzP5-pKiM8>



NOTICE

Dear Belle Isle Resident,
JJ's Waste & Recycling could not pick up your....

TRASH because:

- Container overloaded or heavier than 50lbs
- Requires special bulk pickup
- Construction Material not presented in a container or of a commercial nature
- Unaccepted & Hazardous Waste – including (but not limited to) Household Hazardous Chemicals, Electronics, Medical Waste, Fluorescent Tubes and Paint
- Other: _____

RECYCLING because:

- Plastic bags used to store recyclables
- Yard waste, brush, grass and/or leaves mixed with recyclables
- All Recycling must fit in receptacle
- Household waste mixed with recycling
- Unaccepted & Hazardous Waste – including (but not limited to) Household Hazardous Chemicals, Electronics, Medical Waste, Fluorescent Tubes and Paint
- Other: _____

YARD WASTE because:

- Plastic Bags used to store Yard Waste
- Limbs, Branches, Palm Fronds exceed 3ft in length
- Yard Waste not bundled, bagged or containerized
- Arborist/Professionally Cut Yard Waste
- Other: _____

Please correct the problem marked before the next pickup and JJ's Waste & Recycling will pick up on your next service day. If you have any questions, please contact the City of Belle Isle at 407-851-7730 or JJ's Waste & Recycling at 407-298-3932.

THANK YOU!

Address: _____

Date: _____

Time: _____

Truck # _____

JJ's Waste & Recycling